

A Matter Of Loyalty A Very English Mystery Book 3

Loyalty in Death A Question of Loyalty Exit, Voice, and Loyalty The Future of Your Only Child Debt of Loyalty The Power of Loyalty The Cost of Loyalty Improving Customer Satisfaction, Loyalty And Profit: An Integrated Measurement And Management System A Higher Loyalty The Customer Loyalty Playbook A Matter of Loyalty The Tao of Loyalty Legendborn Universities, Academics and the Great Schism A Matter of Loyalty Loyalty Perception Matters A Matter of Loyalty A Matter of Loyalty A Portrait of Loyalty (The Codebreakers Book #3) The Price of Loyalty Loyalty Matters of Loyalty Irrational Loyalty: Building a Brand That Thrives in Turbulent Times A Divided Loyalty Why Loyalty Matters Loyalty A Matter of Loyalty, A Question of Forgiveness Rockaway The Life Insurance Independent and American Journal of Life Insurance Christian Loyalty. A sermon [on Rom xiii. 1], etc Loyalty Before Love The Christian Century The Open Road Christian Loyalty. A sermon [on 1 Pet. ii. 13]. The Loyalty Leap To End All Wars Fatal Loyalty Crimes of Loyalty: A History of the UDA Leading Loyalty

Loyalty in Death

Loyalty strategist Roger L. Brooks invites you to take part in the growing loyalty movement and shows you how to build a successful loyalty strategy following 10 essential steps. Brooks covers the best practices and proven techniques from more than 12 customer loyalty leaders including: Chase, JetBlue, Verizon, Subway, Starbucks, Nordstrom, Wegman's, T.G.I. Friday's, CVS/pharmacy, Bank of Montreal, Saks Fifth Avenue and Men's Wearhouse. He provides a comprehensive 6-point initial launch plan plus strategy essentials including employee and company introductions to loyalty. In addition, you'll learn how to incorporate loyalty initiatives into your marketing plans and budgets and identify WOW factors to set your business apart from your competitors.

A Question of Loyalty

A courageous and damning look at the destruction wrought by the arrogance, incompetence, and duplicity prevalent in the U.S. military—from the inside perspective of a West Point professor of law. Veneration for the military is a deeply embedded but fatal flaw in America's collective identity. In twenty years at West Point, whistleblower Tim Bakken has come to understand how unquestioned faith isolates the U.S. armed forces from civil society and leads to catastrophe. Pervaded by chronic deceit, the military's insular culture elevates blind loyalty above all other values. The consequences are undeniably grim: failure in every war since World War II, millions of lives lost around the globe, and trillions of dollars wasted. Bakken makes the case that the culture he has observed at West Point influences whether America starts wars and how it prosecutes them. Despite fabricated admissions data, rampant cheating, epidemics of sexual assault, archaic curriculums, and shoddy teaching, the military academies produce officers who maintain their privileges at any cost to the nation. Any dissenter is crushed. Bakken revisits all the major wars the United States has fought, from Korea to the

current debacles in the Middle East, to show how the military culture produces one failure after another. *The Cost of Loyalty* is a powerful, multifaceted revelation about the United States and its singular source of pride. One of the few federal employees ever to win a whistleblowing case against the U.S. military, Bakken, in this brave, timely, and urgently necessary book, and at great personal risk, helps us understand why America loses wars.

Exit, Voice, and Loyalty

The Future of Your Only Child

Debt of Loyalty

In business, if people merely like you, you're in trouble. They need to love you! Learn how building loyalty and modeling great customer service behavior to develop frontline teams is the key to building raving fans. To thrive in today's economy, it's not enough for customers to merely like you. They have to love you. Win their hearts and they will not only purchase more—they'll talk you up to everyone they know. But what turns casual customers into passionate promoters? What makes people stick with you for the long haul? The industry experts at FranklinCovey set out to unlock the mysteries of gaining the customer's loyalty. In an extensive study that involved 1,100 stores and thousands of people, they isolated examples that stood out in terms of revenues and profitability. They found that these "campfire stores" burned brighter than the rest thanks to fiercely loyal customers and the employees who delight in making their customers' lives easier. Now *Fierce Loyalty* reveals the principles and practices of these everyday service heroes—the customer-facing employees who cultivate bonds and lift revenues through the roof. Full of eye-opening examples and practical tools, *Fierce Loyalty* helps you infuse empathy, responsibility, and generosity into every interaction and:

- Make warm, authentic connections
- Ask the right questions
- Listen to learn
- Discover the real job to be done
- Take ownership of the customer's issue
- Follow up and strengthen the relationship
- Share insights openly and kindly
- Surprise people with unexpected extras
- Model, teach, and reinforce these essential behaviors through weekly team huddles

It's time to invest in building loyalty. Even small improvements mean a big boost to your bottom line...and improves your business overall.

The Power of Loyalty

An innovator in contemporary thought on economic and political development looks here at decline rather than growth. Albert O. Hirschman makes a basic distinction between alternative ways of reacting to deterioration in business firms and, in general, to dissatisfaction with organizations: one, "exit," is for the member to quit the organization or for the customer to switch to the competing product, and the other, "voice," is for members or customers to agitate and exert influence for change "from within." The efficiency of the competitive mechanism, with its total reliance on exit, is questioned for certain important situations. As exit often

undercuts voice while being unable to counteract decline, loyalty is seen in the function of retarding exit and of permitting voice to play its proper role. The interplay of the three concepts turns out to illuminate a wide range of economic, social, and political phenomena. As the author states in the preface, "having found my own unifying way of looking at issues as diverse as competition and the two-party system, divorce and the American character, black power and the failure of 'unhappy' top officials to resign over Vietnam, I decided to let myself go a little."

The Cost of Loyalty

A devastating account of the inner workings of the George W. Bush administration, written with the extensive cooperation of former U.S. Treasury Secretary Paul O'Neill. As readers are taken to the very epicentre of government, this news-making book offers a definitive view of Bush and his closest advisers as they manage crucial domestic policies and global strategies within the most secretive White House of modern times.

Improving Customer Satisfaction, Loyalty And Profit: An Integrated Measurement And Management System

Sectarian murder, torture, bloody power struggles and racketeering are what for many define their image of the Ulster Defence Association. Yet as Northern Ireland's Troubles worsened in 1971 and 1972, it emerged with a mass membership to defend Loyalist areas against the IRA and to uphold the Union with Britain. By 1974 it was able to defy the will of an elected government and it went on to formulate political strategies for working-class Loyalism. Ian S. Wood uses his specialist knowledge as well as extensive interviews to recount these events and the ruthless war waged by the UDA on the nationalist community. He explores issues such as the UDA's descent into criminality and its relationship with the 'secret war' conducted by Britain's undercover services and he assesses what impact the organisation had on the outcome of Europe's worst political and ethnic conflict between 1945 and the break-up of the Soviet Union and Yugoslavia after 1990.

A Higher Loyalty

Eventually, every organization faces a serious branding disaster. Think of United Airlines, Wells Fargo, Uber, and other companies whose tribulations made front page news. Poor business decisions, corrupt cultures, or just plain bad luck can lead to major PR meltdowns, sending once-loyal consumers fleeing in droves. But there's a right way to handle controversy and come out stronger on the other side. Using recent high-profile brand implosions as prime examples, Deb Gabor demonstrates how top companies that break their promises inevitably suffer, and she explores the routes the more agile ones have taken to full recovery after letting their customers down. One of the world's premier branding experts, Gabor provides invaluable insights that will help your own enterprise build positive brand equity, good will, and the "irrational loyalty" that will support your brand long-term through the best and worst of times. This is your essential guide to building Irrational Loyalty.

The Customer Loyalty Playbook

World War I stands as one of history's most senseless spasms of carnage, defying rational explanation. In a riveting, suspenseful narrative with haunting echoes for our own time, Adam Hochschild brings it to life as never before. He focuses on the long-ignored moral drama of the war's critics, alongside its generals and heroes. Thrown in jail for their opposition to the war were Britain's leading investigative journalist, a future winner of the Nobel Prize for Literature, and an editor who, behind bars, published a newspaper for his fellow inmates on toilet paper. These critics were sometimes intimately connected to their enemy hawks: one of Britain's most prominent women pacifist campaigners had a brother who was commander in chief on the Western Front. Two well-known sisters split so bitterly over the war that they ended up publishing newspapers that attacked each other. Today, hundreds of military cemeteries spread across the fields of northern France and Belgium contain the bodies of millions of men who died in the "war to end all wars." Can we ever avoid repeating history?

A Matter of Loyalty

When a bomb goes off in London's West End, Home Secretary Victoria Osborne has a desperate sense of having failed in her duty to protect the public. A young Muslim reporter, Ahmed Khan, also has deep-seated feelings of anger and responsibility. He persuades his editor to let him go back amongst childhood friends in Leeds to try to find any lead that might help prevent further bombs. When Ahmed meets Victoria's daughter, Nattie, at a party, he cannot get her out of his mind. They begin seeing each other. But, as he investigates his hometown and finds out uncomfortable facts, his involvement with Nattie has everyone alarmed. Knowing something catastrophic is being planned and fearing for Nattie's safety, Ahmed becomes obsessively determined to thwart it, whatever the cost to himself.

The Tao of Loyalty

What would you do if everything you built was taken away? Your day ones you thought were for you turn out to be ops. Number one rule in the game, TRUST NO ONE! Ain't no rules to the game. No matter how good you have it, no matter how much you make sure everyone in your camp eats, there will always be someone lurking in the background, waiting on an opportunity to take everything. Shaun had what to him was the perfect life. He was engaged to be married to his longtime girlfriend Monica. They live lavishly and he sure she never wants for anything. He spoils her to the max. When it came to his business, he was a basically a kingpin in the same rough streets he learned the game in. With the help of his childhood friend Rory, Shaun manages to climb up the ranks and he soon has the streets on complete lock. The streets were his! As he settles into his role as kingpin, the game changes. His stash house is robbed. This was a major loss and puts him at the one place he never thought he'd see again. The bottom. After some very intense investigating, he wastes no time setting his plays motion. His plans were undeniably going to be what he needed in order to regain his title back. As Shaun comes face to face with the person that took it all away, he is shot and left for dead. But the shooter makes a crucial mistake, they didn't make sure he was dead.

Laying on what was supposed to be his death bed, Shaun gets a visit from someone he never expected. To his surprise, he then finds out who was REALLY responsible for taking everything away he worked so hard to earn. Filled with anger and vengeance he comes up with a new plan. He knew there was no room for error. He was determined to take back what was his, THE GAME!

Legendborn

This book examines the response of the universities to the papal succession crisis of 1378.

Universities, Academics and the Great Schism

A history and a genealogy of the Buell family of Brockville, Canada who are descendants of Loyalist Timothy Buell and his wife Mercy Peters who fled with their six children from Hebron, Connecticut to the present day Province of Quebec in 1871. He died in 1788 or 1789. During the 1780's and 1790's most of his children gradually moved to Brockville. Includes biographies.

A Matter of Loyalty

In his book, former FBI director James Comey shares his never-before-told experiences from some of the highest-stakes situations of his career in the past two decades of American government, exploring what good, ethical leadership looks like, and how it drives sound decisions. His journey provides an unprecedented entry into the corridors of power, and a remarkable lesson in what makes an effective leader. Mr. Comey served as director of the FBI from 2013 to 2017, appointed to the post by President Barack Obama. He previously served as U.S. attorney for the Southern District of New York, and the U.S. deputy attorney general in the administration of President George W. Bush. From prosecuting the Mafia and Martha Stewart to helping change the Bush administration's policies on torture and electronic surveillance, overseeing the Hillary Clinton e-mail investigation as well as ties between the Trump campaign and Russia, Comey has been involved in some of the most consequential cases and policies of recent history.

Loyalty

“A Matter of Loyalty” uses historical events from WWI, the Russian Revolution to the outset of WWII as a springboard for action: Chilling theories are presented as fiction regarding the disappearance of the Russian Royal family. Then there is the Non Aggression Pact and Stalin’s strained political relationship with Hitler prior to WWII. The lives of Stalin, Anastasia and a count intermingle against this background. At times the novel’s action focuses on one character more than another for the novel reflects the love of two men for Anastasia. After suffering grief at the loss of her family, Grand Duchess Anastasia Nicholaevna finds the forgiveness that helps her. Her story is one of love and loyalty not just for her husband who helped rescue her from imprisonment but for a world of wilderness and beauty she comes to know outside the one of war and revolution. Her love and

loyalty encircle not just family both human and non human but the man who opened freedom's gate for her.

Perception Matters

At a time when age-old political structures are crumbling, civil strife abounds, and economic uncertainty permeates the air, loyalty offers us security in our relationships with associates, friends, and family. Yet loyalty is a suspect virtue. It is not impartial. It is not blind. It violates the principles of morality that have dominated Western thought for the last two hundred years. Loyalties are also thought to be irrational and contrary to the spirit of Capitalism. In a free market society, we are encouraged to move to the competition when we are not happy. This way of thinking has invaded our personal relationships and undermined our capacities for friendship and loyalty to those who do not serve our immediate interests. As George P. Fletcher writes, it is time for loyal bonds, born of history and experience, to prevail both over impartial morality and the self-interested thinking of the market trader. In this extended essay, George P. Fletcher offers an account of loyalty that illuminates its role in our relationships with family and friends, our ties to country, and the commitment of the religious to God and their community. Fletcher opposes the traditional view of the moral self as detached from context and history. He argues instead that loyalty, not impartial detachment, should be the central feature of our moral and political lives. Writing as a political "liberal," he claims that a commitment to country is necessary to improve the lot of the poor and disadvantaged. This commitment to country may well require greater reliance on patriotic rituals in education and a reconsideration of the Supreme Court's extending the First Amendment to protect flag burning. Given the worldwide currents of parochialism and political decentralization, the task for us, Fletcher argues, is to renew our commitment to a single nation united in its diversity. Bringing to bear his expertise as a law professor, Fletcher reasons that the legal systems should defer to existing relationships of loyalty. Familial, professional, and religious loyalties should be respected as relationships beyond the limits of the law. Thus surrogate mothers should not be forced to surrender and betray their children, spouses should not be required to testify against each other in court, parents should not be prevented from willing their property to their children, and the religiously committed should not be forced to act contrary to conscience. Yet the question remains: Aren't loyalty, and particularly patriotism, dangerously one-sided? Indeed, they are, but no more than are love and friendship. The challenge, Fletcher maintains, is to overcome the distorting effects of impartial morality and to develop a morality of loyalty properly suited to our emotional and spiritual lives. Justice has its sphere, as do loyalties. In this book, Fletcher provides the first step toward a new way of thinking that recognizes the complexity of our moral and political lives.

A Matter of Loyalty

Collecting data is easy for marketers. Figuring out what to do with it is hard. Technology has made it almost routine for companies to know exactly when, where, and how their customers shop, both online and off. As soon as someone pulls out a credit card—or even better, a membership rewards card—the data floodgates open. United Airlines knows if you think it's worth \$25 to check a

suitcase. Verizon knows how often you call your mom. Hilton knows if you prefer a higher floor and a room away from the elevator. But after gathering and crunching all this customer data most companies have little or no idea how to use it. They either let it go to waste or abuse it with ill-considered, irrelevant, or even creepy marketing pitches. There's a much better option, as Bryan Pearson has discovered after twenty years of studying the hidden patterns of consumer behavior. It really is possible to turn customer information into customer intimacy—systematically, efficiently, and without invading anyone's privacy. And intimacy is the key to long-term loyalty, growth, and profits. As Pearson writes: Customers can only be acquired, churned, and reactivated so many times before they tire of your brand. There is a proven marketing equation in which customers willingly share information with you in the expectation of being better served and valued during future transactions. Capitalizing on that equation is our business responsibility. The Loyalty Leap will give you the tools to persuade customers to share more information in their own best interests. And it will help you make sense of all that data to build strong customer relationships. It also shares compelling examples, including: How Shell increased sales while reducing its network of gas stations by giving its best customers incentives to buy from another location. How GameStop offers its PowerUp Rewards members access to such events as the Comic-Con convention. How McDonald's in Finland used location-based marketing to send special offers to customers near one of its locations, with a 40 percent response rate. How Caesars Entertainment uses data from its 40 million Total Rewards members to draw complete customer profiles, resulting in increased visits. Pearson believes this is one of the most exciting times in the history of marketing, and that loyalty marketing will be increasingly essential for years to come. His book will take you behind the curtain to show how the best companies are doing it.

A Matter of Loyalty

Your customer's perception matters. Are you getting more complaints than praise in your sales or service departments? It can happen without you realizing it and left unchecked will destroy a great company. True sales and service starts with proper communication, and it is vital when building loyalty with your customers. It is amazing how language, demeanor, and habits will shape someone's perspective of you and your company. However most of us are never equipped with the right tools to effectively communicate. Perception Matters was created to provide a simple, systematic approach that produces a repeatable positive perception in your customer's eye. When done properly, it will build customer loyalty, referrals and make your career and life a much more rewarding one. Simply put Perception Matters.

A Portrait of Loyalty (The Codebreakers Book #3)

The inspirational story of one woman learning to surf and creating a new life in gritty, eccentric Rockaway Beach Unmoored by a failed marriage and disconnected from her high-octane life in the city, Diane Cardwell finds herself staring at a small group of surfers coasting through mellow waves toward shore—and senses something shift. Rockaway is the riveting, joyful story of one woman's reinvention—beginning with Cardwell taking the A Train to Rockaway, a neglected spit of land dangling off New York City into the Atlantic Ocean. She finds a teacher,

buys a tiny bungalow, and throws her not-overly-athletic self headlong into learning the inner workings and rhythms of waves and the muscle development and coordination needed to ride them. As Cardwell begins to find her balance in the water and out, superstorm Sandy hits, sending her into the maelstrom in search of safer ground. In the aftermath, the community comes together and rebuilds, rekindling its bacchanalian spirit as a historic surfing community, one with its own quirky codes and surf culture. And Cardwell's surfing takes off as she finds a true home among her fellow passionate longboarders at the Rockaway Beach Surf Club, living out "the most joyful path through life." Rockaway is a stirring story of inner salvation sought through a challenging physical pursuit—and of learning to accept the idea of a complete reset, no matter when in life it comes.

The Price of Loyalty

In Frankfurt's notorious red light district a British military officer is found dead. German detective Lars Kubach and his temporary British partners uncover an international conspiracy behind a bloody civil war in Nigeria. Faced with official denials and lies the detectives go beyond the murky suspects and enter a web of questionable loyalties involving the Russian Mafia, a shadowy French arms dealer and their own intelligence services.

Loyalty

Protecting the interests of her managerial father and dysfunctional family business by working as a private investigator, Fina tackles the most challenging case of her career when her sister-in-law goes missing.

Matters of Loyalty

Andie Ryborg is on the run. Her father's campaign for governor and work against the illegal drug trade has put a target on her head. Hiding out in a quiet bungalow in Miami's exotic Coconut Grove, she hopes to find a normal life removed from the treachery of her father's world. But no matter how far she runs, she can't escape the powerful Francini crime family. Haunted by her mother's untimely death and the uneasy feeling that someone is watching her, Andie eventually buckles under the weight of fright and returns to her childhood home in Tallahassee. But trouble is not far behind as Andie finds herself in the crosshairs of an assassin's rifle. As she tries to win her freedom and save what family she has left, she must deal with her mother's legacy, a God she doesn't completely trust, and someone else--whose motives are not what they seem but might be exactly what Andie needs.

Irrational Loyalty: Building a Brand That Thrives in Turbulent Times

Did you know that a 5% increase in customer loyalty could add an extra 25-100% of profit to your bottom line? Did you know that it costs 5-8 times more to get a new client than to keep an existing client? Did you know that loyal customers who buy regularly help you have predictable cash flow? This book gives you the 'why' and the 'how' of customer loyalty so you can have these benefits in your business.

Just like in sports your business can have a playbook, a notebook that contains the game plays that make a team successful. Each chapter has a play diagram followed by an explanation, a case study and discussion questions to use with your team. There are four sections that build customer loyalty infrastructure into your business: leadership, engaged employees, designing the customer experience and targeted marketing. Recommended by Dr. Ivan Misner PhD, the founder of BNI (Business Networks International) and author of 17 books, this book in his words will "bring profit to your bottom line." He states this book is filled with, "everything you need to know to effectively build a growing and thriving business, maintain your customer base, and obtain long-term highly efficient employees." Inside this book are: -9 compelling reasons why you want to improve customer and client loyalty - 12 executable and customizable winning game strategies that you can use independently of the others to gain customer loyalty - - the ultimate end goal of a successful and sustainable business.

A Divided Loyalty

Why Loyalty Matters

An uncivil war in space sends a planet spinning out of control in the next thrilling Kat Falcone novel by bestselling author Christopher G. Nuttall. The Commonwealth has fractured, its interstellar order breaking down into civil war. On one side is Hadrian, the outlaw king of Tyre, driven from his homeworld and forced into a fragile alliance with the colony worlds; on the other sits a parliament determined to restrain him at all costs. The time for talk is over. The matter can be settled only by war. Loyal to the king, Admiral Kat Falcone leads her fleets into battle, joined by allies with motives of their own. But her friend and former comrade Commodore William McElney has chosen to join the Houses of Parliament. They now find themselves on opposing sides of a civil war, trapped into waging a series of battles that neither wants to fight but that they dare not lose. And as shadows and secrets come to light, they may find themselves watching helplessly as the war tears the universe they fought for apart.

Loyalty

Filled with mystery and an intriguingly rich magic system, Tracy Deonn's YA contemporary fantasy Legendborn offers the dark allure of City of Bones with a modern-day twist on a classic legend and a lot of Southern Black Girl Magic. After her mother dies in an accident, sixteen-year-old Bree Matthews wants nothing to do with her family memories or childhood home. A residential program for bright high schoolers at UNC-Chapel Hill seems like the perfect escape—until Bree witnesses a magical attack her very first night on campus. A flying demon feeding on human energies. A secret society of so called "Legendborn" students that hunt the creatures down. And a mysterious teenage mage who calls himself a "Merlin" and who attempts—and fails—to wipe Bree's memory of everything she saw. The mage's failure unlocks Bree's own unique magic and a buried memory with a hidden connection: the night her mother died, another Merlin was at the hospital. Now that Bree knows there's more to her mother's death than what's on the police

report, she'll do whatever it takes to find out the truth, even if that means infiltrating the Legendborn as one of their initiates. She recruits Nick, a self-exiled Legendborn with his own grudge against the group, and their reluctant partnership pulls them deeper into the society's secrets—and closer to each other. But when the Legendborn reveal themselves as the descendants of King Arthur's knights and explain that a magical war is coming, Bree has to decide how far she'll go for the truth and whether she should use her magic to take the society down—or join the fight.

A Matter of Loyalty, A Question of Forgiveness

Zivon Marin was one of Russia's top cryptographers until the October Revolution tore apart his world. Forced to flee to England after speaking out against Lenin, Zivon is driven by a growing anger and determined to offer his services to the Brits. But never far from his mind is his brother, whom Zivon fears died in the train crash that separated them. Lily Blackwell sees the world best through the lens of a camera and possesses unsurpassed skill when it comes to retouching and re-creating photographs. With her father's connections in propaganda, she's recruited to the intelligence division, even though her mother would disapprove if she ever found out. After Captain Blackwell invites Zivon to dinner one evening, a friendship blooms between him and Lily that soon takes over their hearts. But both have secrets they're unwilling to share, and neither is entirely sure they can trust the other. When Zivon's loyalties are called into question, proving him honest is about more than one couple's future dreams--it becomes a matter of ending the war.

Rockaway

The Life Insurance Independent and American Journal of Life Insurance

January 1954. Mists cover the hills around Selchester. Someone at the research facility known as the Atomic is leaking secrets to Soviet Russia, and when nuclear scientist Bruno Rothesay goes missing, the British Intelligence Services are convinced he's the mole. Hugo Hawksworth isn't so sure. Then a body turns up, and Hugo's instincts are proven correct. But if Rothesay wasn't selling secrets to the Soviets, who is? As Hugo digs deeper into buried connections and unlikely coincidences, he knows there's more to this case than his London superiors believe. But following his instincts will pit him against the Establishment--and tangle him once again in the poisonous legacy of the late Lord Selchester. As he closes in on the truth, Hugo finds himself confronted by an adversary who will stop at nothing, in a case that will prove the most personal of his career. With a touch of Downton Abbey, a whisper of Agatha Christie and a nod to John Le Carré, A Matter Of Loyalty is the third and final book in this delightfully classic and witty murder-mystery series.

Christian Loyalty. A sermon [on Rom xiii. 1], etc

One-child households have doubled over the last two decades, making it one of the

fastest-growing family units in America. Expert Carl Pickhardt aids families in understanding the common traits of many adult "onlies"--like shyness, perfection, and intolerance--so that they can better prepare for potential outcomes. He also celebrates the positive qualities of only children and how to encourage characteristics like thoughtfulness, creativity, and ambition. Pickhardt sheds new light on issues that many only-child families encounter, such as: -attachment problems -conflicts between only child and parent -performance anxiety -unusually high personal expectations -feelings of entitlement -dependence -problems with risk-taking With a distinctive focus on long-term effects, this book will help refine and improve daily parenting methods. Parents will welcome these insightful guidelines for the formative influence they wish to provide.

Loyalty Before Love

Businesses across the world are suffering in today's rocky economic times. Now Timothy Keinigham and Lerzan Aksoy combine their own groundbreaking research with leading developments in philosophy, sociology, psychology, economics and management to provide breakthrough insights into the role that loyalty can and should play in the world of business and in life in general. Their book is evidence of the fact that loyalty can be the cure to the emptiness people feel in their lives and to the increasing fragmentation of businesses, communities and life in general.

The Christian Century

The Open Road

In today's business environment, people, rather than products, technology and processes, are increasingly becoming the crucial factor in differentiating profitable organizations from those that are not. It is therefore important to understand employee commitment and loyalty in organizations. This book begins by defining loyalty, the types of loyalty (emotional and behavioural) and how these can be measured and interpreted. The author discusses the potency of combining the two types of loyalty to segment employees into different categories which can then yield loyalty rankings. He goes on to discuss the elements that can be tweaked and managed and which impact on the loyalty scores of an employee. This book concludes with the processes involved in building accountability in order to ensure that everyone in the organization is aligned to, and expends energy in, building employee loyalty.

Christian Loyalty. A sermon [on 1 Pet. ii. 13].

A Question of Loyalty plunges into the seven-week Washington trial of Gen. William "Billy" Mitchell, the hero of the U.S. Army Air Service during World War I and the man who proved in 1921 that planes could sink a battleship. In 1925 Mitchell was frustrated by the slow pace of aviation development, and he sparked a political firestorm, accusing the army and navy high commands -- and by inference the president -- of treason and criminal negligence in the way they conducted national defense. He was put on trial for insubordination in a spectacular court-martial that

became a national obsession during the Roaring Twenties. Uncovering a trove of new letters, diaries, and confidential documents, Douglas Waller captures the drama of the trial and builds a rich and revealing biography of Mitchell.

The Loyalty Leap

To End All Wars

Katrina's husband Dave has been away for most of their five-year marriage. She is convinced that he is on the wrong end of the law and is determined to cut ties with him forever until he returns and works to win his way back into her heart. When the evil Wilson Gang, headed by a deranged man from Dave's past, comes to their town of Silver Leaf, Arizona, it means trouble for all involved.

Fatal Loyalty

New York detective Eve Dallas searches for the bomber who threatens to make his destruction personal

Crimes of Loyalty: A History of the UDA

Life in Arosova was designed to be simple, equal, but for Sawyer Rivers it never has been. When Great Grandma Annettes age out date arrives, Sawyer makes her the only promise she can, to protect Carter, her brother, from the totalitarian government set up just sixty years ago. As Carter steps up as Annettes successor as head of Arosovas rebel group, the Patriots, after her age out, he sets out to do the one thing Annette never did, and that has every Patriot on edge. Then when Sawyer is offered everything she had ever wanted, Carter orders her to be a pawn in his plan everything Sawyer doesnt want. Having to choose between what she wants and what her brother needs, Sawyer must ultimately question her loyalties and her identity.

Leading Loyalty

"Todd's astute character studies . . . offer a fascinating cross section of postwar life. . . . A satisfying puzzle-mystery." — The New York Times Book Review Scotland Yard Inspector Ian Rutledge is assigned one of the most baffling investigations of his career: an unsolved murder case with an unidentified victim and a cold trail with few clues to follow A woman has been murdered at the foot of a megalith shaped like a great shrouded figure. Chief Inspector Brian Leslie, one of the Yard's best men, is sent to investigate the site in Avebury, a village set inside a prehistoric stone circle not far from Stonehenge. In spite of his efforts, Leslie is not able to identify her, much less discover how she got to Avebury—or why she died there. Her killer has simply left no trace. Several weeks later, when Ian Rutledge has returned from successfully concluding a similar case with an unidentified victim, he is asked to take a second look at Leslie's inquiry. But Rutledge suspects Chief Superintendent Markham simply wants him to fail. Leslie was right—Avebury refuses to yield its secrets. But Rutledge slowly widens his search, until he

discovers an unexplained clue that seems to point toward an impossible solution. If he pursues it and he is wrong, he will draw the wrath of the Yard down on his head. But even if he is right, he can't be certain what he can prove, and that will play right into Markham's game. The easy answer is to let the first verdict stand: Person or persons unknown. But what about the victim? What does Rutledge owe this tragic young woman? Where must his loyalty lie?

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